



PlayOn

Keep New Zealand playing

Code of Conduct Policy

Values

PlayOn knows everyone involved in the activity/sport is here because of a shared passion for the activity/sport and care for the people involved.

PlayOn aims to provide a safe, inclusive and enjoyable environment for everyone involved in its activities. People are expected to show respect and courtesy in their interactions with others.

Children and young people in particular must be cared for, treated with respect and their welfare placed at the centre of everything we do in the activity/sport.

Everyone involved in the activity/sport joins with good intentions and we are all expected to do our part responsibly and to comply with our policies and rules.

Purpose

This code aims to:

- provide guidance on the behaviour expected of all people when participating in PlayOn activities;
- support an inclusive environment where all people are treated with dignity, respect and courtesy.

Application

This code applies to anyone involved in PlayOn and its regional and national operations, where applicable.

This includes volunteers, participants, supporters, club members, employees, service providers, and families/whaanau of participants.

It is to be read together with PlayOn's policies and procedures.

Expected behaviours

Everyone involved with PlayOn is to:

- obey the law, at all times
- act in good faith towards PlayOn
- show commitment to PlayOn's purpose
- follow the principles of fair play, and encourage others to do the same
- respect the rights, dignity and value of others
- be considerate and treat everyone fairly and equally
- be a positive role model
- communicate with others in a way that is honest and considerate
- be committed to providing a quality service and activity/sporting environment
- behave professionally, responsibly and ethically, at all times
- not behave in a way that discriminates, bullies, harasses, is racist, is sexist, is violent, is abusive, is offensive, or is otherwise inappropriate towards others, in person, or property – this includes online
- remain free of influence of drugs, performance enhancing substances and alcohol while involved in PlayOn's activities
- ensure safe and healthy practices at all times
- follow this code, including any and all of PlayOn's policies, procedures, and/or applicable rules as issued by PlayOn (from time to time)
- report breaches of this code including any and all of PlayOn's policies, procedures, and/or applicable rules as issued by PlayOn in an appropriate way

Participants

Participants are expected to:

- play competitively and fairly
- play by the rules of the activity/sport

- be humble in both success and defeat
- be respectful of officials/referees, coaches, team managers, teammates, and other competitors
- refrain from arguing with or abusing officials/referees, coaches, team managers and team members
- be cooperative with officials/referees, coaches, team managers, other competitors and team members

Whaanau

Family/whaanau of participants are expected to:

- lead by example
- remember participant enjoyment of the activity/sport is most important
- encourage participants, not force them
- focus on participant effort and performance, not the end result
- never punish participants for making a mistake or not winning
- encourage participants to play by the rules of the sport
- encourage low-level resolution of disagreements
- be appreciative of officials/referees, coaches, supervisors and team managers, and respect their decisions.

Coaches/supervisors

Coaches/supervisors are expected to:

- lead by example
- respect and treat all participants fairly and equally
- support participants to reach their full potential, keeping in mind their individual talents, developmental stages and sporting/activity goals
- provide all participants with equal attention and opportunities
- operate within the rules of the activity/sport, and the principles of fair play, while encouraging participants to do the same

- advocate a sporting environment free of drugs, alcohol and performance enhancing substances
- display courtesy, respect, honesty and professionalism to everyone involved in the activities of PlayOn including family/whanau, other competitors, coaches, officials/referees and team managers
- remain professional including maintaining professional relationships with participants
- accurately represent all qualifications, experience, competence and affiliations they have
- provide a quality service to participants, including:
 - maintaining qualifications as appropriate
 - seeking continuous improvement and development opportunities for themselves
 - providing structured training that is appropriate to participants' needs and goals
 - seeking advice and assistance where required
- provide a safe sporting environment, as far as possible by:
 - making sure all equipment and facilities meet health and safety standards
 - making sure all equipment, rules, training and environments are appropriate, taking into account participants' ages, maturity (physical and emotional), experience and ability
 - encouraging participants to seek medical advice when sick or injured
 - being considerate and proactive toward sick and injured participants
 - be alert to the abuse of participants, verbally, physically and emotionally

Team managers/supervisors

Team managers/supervisors are expected to:

- be responsible and accountable for the overall management and wellbeing of the team/group
- create a collaborative and inclusive team/group environment
- have a good understanding of PlayOn policies and other relevant activity/sporting code rules or guidelines, ensuring the team/group acts in accordance with them

Organisation based referees/officials

Referees/officials are expected to:

- officiate matches fairly and impartially, placing participant safety at the heart of their approach
- have a thorough understanding of activity/sporting code rules
- condemn unsporting behaviour and encourage respect for competitors
- support other referees/officials and encourage respect for them
- treat all participants equally and with dignity and respect and
- conduct themselves in an ethical way

Reporting a breach

Individuals who wish to report an alleged breach of this policy should submit their report to hello@playon.co.nz.